

EXERCISE 1

INTERNAL AUDIT – MULTIPLE CHOICE QUESTIONS

Instruction:

Please circle the answer which in your opinion is the correct answer.

1. Any factual statement which can be verified and relates to the quality of an item or activity is called:

- A. Objective evidence.
- B. A finding.
- C. Corrective action request.
- D. Non-conformance Report.
- E. None of the above.

2. Non-fulfillment of a specified requirement is called:

- A. Conformity.
- B. Non-conformance.
- C. Inspection.
- D. Assurance.
- E. None of the above.

3. Which of the following activities must be carried out by someone who has no direct responsibility for the work carried out?

- A. Management review.
- B. Contract review.
- C. Inspection of product.
- D. Audit.
- E. All of the above.

4. If you are required to select an internal auditor, what are the requirements?

- A. A person who is trained and independent from the area audited.
- B. A person registered as lead auditor with a national certifying body.
- C. Have knowledge of ISO 17025 requirements.
- D. Just assigned the audit task.
- E. None of the above.

5. The objective of an internal audit is:

- A. To identify opportunities for improvement in the system.
- B. To determine the level of internal compliance.
- C. To determine readiness for second or third party.
- D. To remain compliance with ISO 17025.
- E. All of the above.

6. The term corrective action refers to:

- A. Non fulfillment of a requirement.
- B. Action taken to eliminate a nonconformity.
- C. Action taken to eliminate the cause of a detected nonconformity or other undesirable situation.
- D. Action taken to eliminate the cause of a potential nonconformity or other potentially undesirable situation.
- E. Action taken to ensure suitability, adequacy and effectiveness of the subject matter to achieve clearly established goals.

7. The scope of the audit for 2nd party is defined by:

- A. The client.
- B. The auditee.
- C. The auditee's top management.
- D. The quality manager.
- E. All of the above.

8. ISO 17025 audit are used to verify that:

- A. Competent personnel performs the test.
- B. Quality activities comply with planned arrangement.
- C. Test activities conform to specified technical requirements.
- D. All of the above.
- E. None of the above.

9. Internal auditors that performs the auditing shall be selected based on:

- A. Knowledge of area audited.
- B. Internal audit training that they had attended.
- C. Their independency on the area audited.
- D. All of the above.
- E. None of the above.

10. The intention of having internal audit is to:

- A. Verify the effectiveness of the quality management system implemented.
- B. Resolve laboratory problems.
- C. Reduce complaints.
- D. All of the above.
- E. None of the above.